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**PRESS RELEASE**

**NBP GOES ON-LINE FOR HIGHER CUSTOMER CARE, SAYS NBP CHIEF**

Karachi April 26, 2012: While addressing the Branch Managers and Operation Manager at the conclusion of the 3-week Effective Branch Management Training for 3rd batch at NBP, Head Office, Mr. Qamar Hussain, President-NBP announced that over 1,200 branches all over the country have been made “online” to improve customer services. Further, the core banking solutions will be implemented in all major branches by the end of this year to take leadership position in technology. He urged upon all Branch Managers who had come from all parts of Pakistan to attend this program to take full benefit of training to better serve the customers and increase their trust & confidence in NBP. He also announced that the management will continue to look after its employees. With the Bank’s improved financial results, its employees will also be benefitted accordingly. NBP Chief stated that training activities are being revamped to develop the human resource of the Bank to successfully meet the emerging challenges facing the Bank.

Regards,

Ali Ahmed Zaib  
Senior Manager- CCD  
Ph: 021-99220734  
Cell: 0322-2463145