



Evaluation Report

(Under Rule 35 of Public Procurement Rules, 2004)

Procuring Agency Name	National Bank of Pakistan
Procurement Title	Procurement of Human Resource Service for NBP Call Center
Procurement Reference Number	P58424
Procurement Type	Non-Consultancy Services
Procurement Procedure	Single Stage-Two Envelope
Evaluation Criteria	Least Cost Based Selection (LCBS)
Date & Time (Bid Closing)	Tuesday, August 4, 2026 11:00 AM
Date & Time (Bid Opening)	Tuesday, August 4, 2026 11:30 AM
No. of Bids Received	04
Report Preparation Date	Thursday, August 27, 2026 03:57 PM
Report Publish Date	Thursday, August 27, 2026 04:10 PM

BIDDER NAME	ELIGIBILITY	TECHNICAL MARKS: 100 PASSING: 80	REMARKS UNDER 35(2) OF PUBLIC PROCUREMENT RULES, 2004
Pakistan Telecommunication Company Limited Company (Public Limited)	Ineligible	--	Declared ineligible by the majority of Procurement Committee members.
Systems Limited Company (Public Limited)	Eligible	97 Weightage : ((97 / 100 x 100) x 100% = 97)	
Outriders Pvt. Ltd. Company (Private Limited)	Eligible	91 Weightage : ((91 / 100 x 100) x 100% = 91)	
HTECH SOLUTIONS (PVT.) LIMITED Company (Private Limited)	Eligible	99 Weightage : ((99 / 100 x 100) x 100% = 99)	

Positions and Lots

HIRING OF HUMAN RESOURCE SERVICES FOR NBP CALL CENTER (<i>INDIVIDUAL POSITION/SERVICE</i>)	BID OFFER
Systems Limited Company (Public Limited) Marks: 97	68,532,480
Outriders Pvt. Ltd. Company (Private Limited) Marks: 91	38,951,782 ✓
HTECH SOLUTIONS (PVT.) LIMITED Company (Private Limited) Marks: 99	47,844,000

* ✓ indicates most advantageous bidder for the particular position/service or lot.

