

FINAL EVALUATION REPORT
(As Per Rule 35 of PP Rules-2004)

1. Name of Procuring Agency: National Bank of Pakistan
2. Method of Procurement: Bidding is conducted through Open Competitive Bidding using the Rule 36(b) of the Public Procurement Rules, 2004 (Single Stage – Two Envelope Bidding Procedure)
3. Title of Procurement: Procurement of services for engaging a Consulting Services Provider to conduct the Customer Satisfaction Survey & Mystery Shopping.
4. Tender Inquiry No.: NT-07/19/2024-3
5. PPRA Ref. No. TSE: TS543805E
6. Date & Time of Bid Submission: October 18, 2024, 3:00 PM (Technical)
7. Date & Time of Bid Opening: October 18, 2024, 3:30 PM ((Technical)
November 5, 2024, 12:00 PM (Financial)
8. Number of Bids Received: Two (02)
9. Criteria for Bid Evaluation: Mention in standard Bidding document.
10. Details of Bid(s) Evaluation: As follows

| Name of Bidder | Technical (If Applicable) | Total Evaluated Cost (RS) | As Per Rule 35 of PP Rules-2004 |
|-----------------------------------|---------------------------|---------------------------|---|
| M/s. Markemetrics (PVT) Limited | Qualified | Rs.6,987,422/- | 1 st (Most Advantageous Bid) |
| M/s Sidat Hyder Morshed Associate | Qualified | Rs. 11,083,125/- | 2 nd Lowest |

Most Advantageous Bidder: M/s. Markemetrics (PVT) Limited amounting PKR6,987,422 /-inclusive of all applicable taxes.

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(Divisional Head)

Procurement Division

Logistics, Communications & Marketing Group

Head Office, NBP, Karachi.